

Mayor Ronnie C. Lewis President
Judith J. Evans Village Clerk

TRUSTEES

Eva M. Nicholson Deborah Green
Garry M. Lambert James T. Jefferson
Willie L. Lowe Denise Harris

Bert Herzog Village Administrator
Mike Willis..... Treasurer
Evangeline Levison Village Attorney

VILLAGE OF DOLTON • 14014 Park Avenue • Dolton, Illinois 60419-1098 • Cook County • 708-849-4000 • FAX 708-201-3307

Dear Family and Friends,

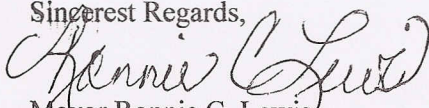
When I was elected Mayor in 2009 I had already been serving the Village of Dolton for nearly two decades. Since that time we have gone through various economic developments, we have celebrated many grand accomplishments, we have made some tough decisions, and we have endured the Great Recession. Some of those things are enough to make any of us weary, but the Village of Dolton and my commitment to serve and lead has remained strong.

As we welcome spring and prepare to welcome new members to Dolton's Board of Trustees, I would like to reaffirm our commitment at Village Hall to continue to work to serve you, to continue to foster a community working together for success, and to continue the growth and development of our community for current Doltonites and those to come. There may be a few hurdles as economic conditions continue to grip communities across the country, but we will stand together as a Village and work to build on the great progress we've seen.

As we move forward, we will also continue to work to serve you better. There are a few things that are at the top of our agenda. First, we are working to improve customer service in every aspect. This spring we will be adding new information to the Village website to offer higher levels of transparency and to keep you up-to-date and informed on what is happening in our community and in Village Hall. We will also include a contact link for you to share various events and let us know what type of information you would like to see. We are working to get our Village employees more training in customer service to reaffirm their values and focus on the customer—YOU. We all must be reminded of how important the people of Dolton are to who we are and what we do. In addition to improving information, communication, and customer service, we are working to implement a new system in our water department that will ensure accuracy and decrease water costs for the Village and for our residents.

Many of you know that I came to the Village as an educator having spent many years leading and teaching in schools across the city. One educator I truly admire, Carter G. Woodson, once said, "The true meaning of leadership is service." That is something that has stuck with me for a lifetime, and I hope to continue to demonstrate that meaning. As I said to you all many years ago, thank you for having confidence in me, and putting your faith in me. With all of us working together as a community we can accomplish anything and continue to move Dolton forward.

Sincerest Regards,


Mayor Ronnie C. Lewis
The Village of Dolton